Advanced LaundryCard Live (ALCL) is a package of services and cloud based features that expand the capabilities of the LaundryCard System. An ALCL subscription includes:

24/7 Technical Support Contract CCI has long been known for having the best technical support in the industry, from our highly trained staff, high availability, call back feature, and personal attention.

System Dashboard The system dashboard provides a snapshot of commonly accessed information. The dashboard data is presented without connecting or "Managing" the location directly.

X-Changer Monitoring Alerts LaundryCard is always self monitoring its system heath, now you can configure ALCL to send you an email alert whenever a 'Red Line' error is generated. You can configure the alerts to be sent to multiple recipients and also configure multiple alerts with different recipients.

Location Monitoring Alerts Ensuring that the LaundryCard system stays connected to the internet is imperative to an operation's success. This new alert allows multiple recipients to be notified if your location loses connection to the internet so that you can react more quickly . A follow-up message will be sent once the location returns online.

ADVANCED LAUNDRYCARD LIVE

Remote Data Backup This new automated routine will backup a copy of the essential data files from your system to our secure offsite datacenter. In the event of a disaster these backups can be used to restore you customer balances and sales history. Backups are performed once a day, a status banner is displayed on the dashboard so you can always be confident that you have a current offsite backup available.

Push Reporting This new feature allows for select reports to be configured and scheduled to be sent to multiple recipients. If you have multiple locations you can configure to have the location totals combined to provide a franchise wide view of data.

SYNC Service Formally known as 'Multi-Store', SYNC service allows your retail customers to travel between your locations with the same card and use their balance anywhere you choose. This service also allows your employee cards to be transferred between locations allowing for attendants, collectors, technician, and managers to all keep an maintain a single card across all of your locations.

This serves as an overview of the ALCL features, not all features are required to be enabled for every subscriber, the features are provided as a package and are not sold separately unless otherwise noted.